

Corporate and Private Hire – Terms and Conditions

The Companies Terms and Conditions for hire may be amended at any time to ensure that they remain up to date and compliant with changes in legislation.

Corporate or private hires are made with full acknowledgement and agreement of the following terms and conditions:

1. Rental price

The rental price quoted on the day of booking will be the confirmed cost of hire for the limousine and driver providing that the agreed details of the booking remain the same

2. Changes to the booking and surcharges

Changes to the booking reservation including time changes, multiple stops etc may be subject to additional charges

3. Securing the booking

For all bookings under £150 the payment must be made in full at time of booking. For other bookings a 50% nonrefundable deposit is required when making the booking to secure the booking, with the balance to be paid prior to the trip

4. Method of payment

Payment can be made by bank transfer (preferred) or credit card

5. Maximum capacity

Drivers are not permitted to exceed the number of passengers that the limousine is licenced to carry. Details of this will be made clear at the time of booking and will be clearly stated on your contract/ booking confirmation

6. Use and retention of the limousine and waiting time

Unless specifically agreed, the hirer should not assume exclusive use of the limousine between outward and return journeys (where one is booked) Furthermore, Curwoods reserves the right to charge waiting time if there is an unnecessary delay of more than 15 minutes at pick up that is likely to impact on other jobs

7. Smoking and drugs policy

Smoking and drugs are strictly prohibited in all company vehicles

8. Food and beverages

Free water is made available in all limousines

Food and beverages can be purchased and consumed by clients in the limousines We will provide plastic champagne flutes free of charge for your use if required

9. Spillages and soiling

Accidental damage or soiling of the limousine caused by drinks etc. that requires professional cleaning will be recharged at cost to the client

Recharges can include loss of earnings should the vehicle not be available for hire



10. Lost items

Whilst we will endeavour to help you locate missing items, Curwoods Limousines take no responsibility for items that are left in the vehicle during or after the rental service

11. Availability

Curwoods Limousines reserves the right to change the limousine at its own discretion if the original vehicle requires a service and is not safe to be on the road. We undertake to advise you the client of any proposed changes as far in advance as possible.

12. Conduct of passengers

The chauffeur is responsible for the safety of the vehicle and passengers at all times and as an employee of the Company reserves the right to remove any passenger whose behaviour is likely to prejudice safety.

13. Notices and decorations

No advertising posters or decorations may be displayed or added to vehicles without prior agreement.

14. Liability

14.1 The Company will not be held liable for late arrival caused by but not limited to traffic congestion, mechanical breakdown, incorrect pickup information, acts of nature or anything else outside of our control.

14.2 The Company will endeavour to provide the best possible service but accepts no responsibility for the outcome of the trip, including client's enjoyment, getting to the destination on time, safe embarking and disembarking.

14.3 The Company does not guarantee multilingual drivers.

14.4 Should Curwoods for any reason incur liability, the Company's liability will not exceed the amount of the fare received from the client.

15. Complaints

In the event of a complaint, the chauffeur will try to resolve this with the client at the point of hire.

All other complaints are to be submitted in writing with 14 days of the termination of hire by email to info@curwoods.je or in writing to the registered address:

Curwoods Limousines, 46 Rouge Bouillon, St Helier, Jersey. JE2 3ZA

